

## KMP Guarantee of Quality

valid from 01.09.06

With KMP you acquire a product which is a high-quality branded article suitable for the highest requirements. In order to be able to ensure the absolute reliability of the KMP brand, we carry out the latest inspection techniques and work to modern, flexible manufacturing methods.

We guarantee:

- 24 months quality warranty on ribbons
- 24 months quality warranty on Toner Products (from date of production)\*
- 24 months quality warranty on Inkjet products\*.

KMP products are manufactured under the strictest controls. Toner cartridges are manufactured according to DIN 33870 and inkjet cartridges according to DIN 33871. The performance and reliability of our products are equivalent to or exceed those of the original product.

Nevertheless, should a product prove to be defective, KMP will either offer a replacement or a full refund of the purchase price.

Furthermore, we guarantee that our cartridges will not damage or alter the performance of the printer or photocopier. In the unlikely event that our products is proven to have caused damage to a printer or photocopier, we will pay for the repair costs, but only to the maximum of the current printer value. We exclude any consequential loss incurred by the damage of the printer.

If a repair is required KMP Quality Control department will decide whether the printer should be sent to KMP or to third party technicians.

KMP reserves the right to have the printer inspected by an independent expert.

Liability for damage will not be accepted if the cartridge is not used according to our instructions or mishandled in any way or if the printer manual instructions are not adhered to.

\*) does not apply to KMP Refill-products



# CERTIFICATE

## ISO 9001:2008



hereby certifies that the company

# KMP<sup>®</sup>

know how in modern printing  
KMP PrintTechnik AG

**business field:**

Development, production and distribution of printer consumables

**location:**

Pfarrer-Findl-Straße 40 \* D-84307 Eggenfelden  
Ckyně 297 \* CZ-38481 Ckyně

has successfully implemented the above mentioned quality management system according to the standard (11/2008) and applies it effectively. The conformity was inspected during the certification audit documented in audit report no. A10111594. This certificate is only valid in connection with the successful performance of the surveillance audits.

This certificate is valid from: 25.05.2011  
This certificate is valid until: 13.04.2014  
Last audit day: 14.05.2011

Date of the first certification: 27.02.2002  
Certificate registration no.: 90202152/4  
Duplicate

*Ueily*  
DEKRA Certification GmbH  
Stuttgart, 25.05.2011



QMS-DGA-ZM-05-91-00

DEKRA Certification

# CERTIFICATE

No. 6378



This is to certify the Environmental Management System of

**KMP Bürotechnik s.r.o.**

Čkyně č.p. 297  
384 81 okres Prachatice

has been assessed and found to be in compliance with the Standard

**ISO 14001:2004**

applicable to

**Production and sale of printing equipment for office  
and computer equipment.**

The certificate has been issued under No. **6378** for the registration period  
from 1<sup>st</sup> March 2013 to 28<sup>th</sup> February 2016 .

LL-C (Certification)



validity code: **219C108C-99C**

Check validity of the certificate using this code on [www.ll-c.info](http://www.ll-c.info)

